

Oxford University Press Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: *Very Short Introductions*

Report Date: 19th April 2022

Product Description: Launched by Oxford University Press in 1995, Oxford's *Very Short Introductions* series offers concise and original introductions to a wide range of subjects — from Public Health to Buddhist Ethics, Soft Matter to Classics, and Art History to Globalization. Each volume provides an authoritative and engaging assessment of a concept, field, or body of work, drawing out the central ideas, themes, and approaches. Our expert authors combine facts, analysis, new insights, and enthusiasm to make often challenging topics highly readable to develop your core knowledge. With just under 700 titles and many more in development, as well as regularly updated new editions, the series is constantly evolving to reflect a contemporary readership. Whatever your area of study, whatever the topic that fascinates you, the series is an indispensable and accessible guide that will enrich your understanding. Every month the newest Introductions are published online. You can view a complete list of titles available or sign up to our RSS feed to keep up-to-date with the latest additions.

Contact Information:

Notes: This test report relates to **Very Short Introductions** but all applies by extension to **What Everyone Needs to Know®**, and **Oxford World's Classics**

Evaluation Methods Used:

The Very short introductions application has been evaluated for the Higher Education division of Oxford University Press for accessibility of its text and features. The evaluation conducted in accordance with WCAG

2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, and motor disabilities.
- Manual evaluation of the Very short Introductions pages of the application using assistive software (NVDA), and assessment tools (Axe, CCA), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
 - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
 - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms for desktop

Device	OS Version	Browser	Tools	Comments
Desktop	Windows 10	Chrome	1. NVDA	1.Screen Reader for Desktop Browser
			2.CCA	2.Tool Validates Color contrast ratio

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A Level AA
Web Content Accessibility Guidelines 2.1	Level A Level AA
Section 508 as published in 2017, at https://www.section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • In Browse subject page, few images do not have alt text.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Very short Introduction application pages do not have any audio file or video file.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Very Short Introduction application pages do not have any video file.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Pages do not have any audio file.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web:</p> <p>Supports with Exceptions</p>	<p>Web:</p> <p>Exceptions</p> <ul style="list-style-type: none"> • In few pages, the heading hierarchy is not proper. • In all the pages, no proper landmarks are present which might confuse the user. • In sign up page, when user checked the I am not robot check box the screen reader is not announcing the checked or not checked status which might confuse the user. • In few pages, the screen reader is announcing www. Very short introductions. Com but this link is not visible in the UI. • In content and public pages, the print button is reading twice which might confuse the user. • In all the pages, search button which is present in header section is reading twice which might confuse the user. • The home page has Iframe but this Iframe do not have title. • In content and public pages, the buttons like cite, save, Email are reading twice which might confuse the user. • In Browse subject page and quick search result page, the toggle buttons are reading twice which might confuse the user.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Very short Introductions Application does not rely on sensory characteristics such as shape, size, visual location, orientation, or sound for instructions. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Exceptions:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Very Short Introductions pages does not have the audio file.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • All the interactive elements in the application are accessible through keyboard.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • No Known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.4 Character Key Shortcuts</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • No custom keyboard shortcuts are used.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Session timeout functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no moving or blinking elements, and not contents that auto-update with scrolling.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There is no flashing, sliding or blinking elements in the Very short Introduction Application.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does Not Support</p>	<p>Web:</p> <ul style="list-style-type: none"> • ‘Skip to Main Content’ links, headings, and landmarks help users avoid repetitive and non-essential content. • All the Pages have the Jump to Content link, but this link is not visible in UI, when user clicks enter on the link the screen reader is reading whole content which is present in the main. Which might confuse the user.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) – Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • In Login page when page was launched focus is being on the email address field when we press CTRL+Home focus is not moving to the top. • In Content and public pages, when more button is opened focus is not being on the opened more button. The focus is being is on the main section. Where user is not able to access the more. • In header section order of focus is not proper. Where focus is moving from right to left • In Book home page, the order of focus is not proper, where focus is moving from bottom to top. • In Browse by subject and quick search page, the order of focus is not proper after adding the new row.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Exceptions:</p> <ul style="list-style-type: none"> • In Login page, when create link receives the focus the screen reader is not announcing the purpose properly. • In sign up page, when sign in link receives the focus the screen reader is not announcing the purpose of the link properly. • In print preview page, when Author web page link receives the focus the screen reader is not announcing the purpose of the link properly. • In browse subject and quick search page, when 1,2,3, links receives the focus the screen reader is not announcing their purpose properly which might confuse the user. • In Browse subject page, in main section there were numeric links when these links receive the focus the screen reader is not announcing the their purpose properly which might confuse the user.
<p><u>2.5.1 Pointer Gestures</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No multipoint or path-based gestures are used.
<p><u>2.5.2 Pointer Cancellation</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
<p><u>2.5.3 Label in Name</u> (Level A)</p>	<p>Web: Supports with Exceptions</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • In book home page, the submit button is reading like update search button where programmatically label is not proper.
<p><u>2.5.4 Motion Actuation</u> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Motion Actuation functionality is not applicable.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Very short introduction application uses the language attribute on the HTML element to specify the default language of each page. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • In All the pages, In the footer section OUP link and Access bought to you OUP link opens in a new page tab, but screen reader did not warn the user. • In Sign Up pages, Privacy policy link opens in a new page tab, but screen reader did not warn the user. • In content and public pages, the email button opens in a modal box or popup this info is not read by the screen reader. • In content and public pages, when share this button is expanded there were buttons like Facebook, Twitter, email is opening in new page tab, but this info is not read by the screen reader. • In the Home page, forgot password link opens in a new page tab but this info is not read by the screen reader. • In Public pages and content pages, the cite button opens in a modal box or popup but this info is not read by the screen reader. • In content pages, the OUP logo link which is present in the left side nav bar opens in a new page tab, but this info is not read by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • In Login page, when user gives wrong input to the fields or left empty and pressed enter on the login button then error messages are presented these error messages are not read by the screen reader. • In Sign up Page, when user gives wrong input to the fields or left empty and pressed enter on the create button then error messages are present those error messages are not read completely by the screen reader. • In the home page when user gives wrong input to the fields (username and password) or left empty and clicked enter on the login button then error messages are presented those error messages are not read completely by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • In login page, the fields like (email address and password) are the required fields but this info is not read by the screen reader when these fields receive the focus.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> • No Known Defects.

4.1.2 Name, Role, Value (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.38 (Web)
- 10.2.38 (non-web document)
- 11.2.1.38 (Software)
- 11.2.2.38 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web:
Supports with Exceptions

Web:
Exceptions

- In content and public pages, when share this button is expanded this expanded state and collapsed state is not announced by the screen reader.
- In public pages, the + button is present at left side nav bar when this button receives the focus the screen reader is not announcing proper Name Role Value and state of the buttons.
- In content pages, expanded state and collapsed state is not announcing by the screen reader for the buttons like sign into an additional subscriber account and google preview drop down buttons.
- In Book Home page, in main section there were + buttons when these buttons receive the focus the screen reader is not announcing proper name role value and state of the buttons.
- In browse by subject page and quick search pages, expanded state or collapsed state is not announced by the screen reader for the button Search your library resources.
- In browse by subject and quick search pages, the sign out button is reading like sign out link where role is not given properly to the sign out.
- In browse by subject and quick search pages, the + buttons are present under the by subject toggle button. When + button receives the focus the screen reader is not announcing proper name role value and state.
- In browse subject page and quick search pages, in the main section 2 tabs are present like 5497 chapters and 701 books tabs when these tabs receive the focus the screen reader is not announcing the selected state.
- In browse subject page and quick search pages, proper name is not announced by the screen reader for the buttons like sort by, items per page, starting with.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Very short Introduction Application does not contain any live video contents.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • In Browse by subject page and quick search page, when toggle buttons receive the focus the buttons text is not visible properly.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Very Short Introduction Application does not use images of text other than logotypes.
<p><u>1.4.10 Reflow</u> (Level AA)</p>	<p>Web: Does not Support</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • In All the pages, when the page was zoomed to 400 percentage the horizontal bar is present at the bottom and also page screen is not fit to the screen.
<p><u>1.4.11 Non-text Contrast</u> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.
<p><u>1.4.12 Text Spacing</u> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Hover does not trigger additional content to become available. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Very Short Introduction Application provides capabilities for incorporating navigation links and search functions in user interfaces. • Headings, landmarks, unique link, and button names help users navigate pages quickly. • Pages have consistent navigation areas. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Navigational mechanisms that repeated on multiple web pages within a set of web pages occur in the same relative order each time they repeated, unless the user initiates a change. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Components that have the same functionality within the product identified consistently. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>No Known defects</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no form submissions that deal with sensitive information.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No Known Defects.

Table 3: Success Criteria, Level AAA

Note: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Change of context is not read by the screen readers, link names are not read properly by the screen reader. For few buttons name role value and state is not read by the screen reader. Error messages are not read completely by the screen reader.
302.2 With Limited Vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, However, point of focus are not visible in some cases who can zoom the page screen to 200% and can use magnification tools such as zoom text. link names not being read properly, order of focus is not proper. For few buttons name role value and state is not read by the screen reader. Error messages are not read completely by the screen reader. For few links the screen reader is not announcing their purpose properly.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. When toggle buttons receive the focus the button text is not conforming to the standards.
302.4 Without Hearing	Supports with Exceptions	The Very Short Introduction Application. interactive elements like buttons are not conforming to the color contrast standards.
302.5 With Limited Hearing	Supports with Exceptions	The Very Short Introduction Application. interactive elements like buttons are not conforming to the color contrast standards.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	All the Interactive elements are accessible through keyboard.
302.8 With Limited Reach and Strength	Supports	All the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content and not having the proper logical sequence.

Chapter 4: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	Not Applicable	
502 Interoperability with Assistive Technology	Not Applicable	
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Not Applicable	
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationship	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Not Applicable	
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Not Applicable	
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Not Applicable	
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This Application is not a software product
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All pages contain a “print to PDF” button.
603 Support Service	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Usage without vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Change of context is not read by the screen readers, link names are not read properly by the screen reader. Images do not have proper alt text. Error messages are not read completely by the screen reader.
7.2.2 Usage with limited vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, However, point of focus are not visible in some cases who can zoom the page screen to 200% and can use magnification tools such as zoom text. Change of context is not read by the screen readers, link names are not read properly by the screen reader. Images do not have proper alt text. Error messages are not read completely by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
7.2.3 Usage without perception of color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. When toggle buttons receive the focus the button text is not conforming to the standards.
7.2.4 Usage without hearing	Supports with Exceptions	The Very Short Introductions Application. interactive elements like buttons are not conforming to the color contrast standards.
7.2.5 Usage with limited hearing	Supports with Exceptions	The Very Short Introductions Application. interactive elements like buttons are not conforming to the color contrast standards.
7.2.6 Usage with no or limited vocal capability	Not Applicable	The product does not require speech input.
7.2.7 Usage with limited manipulation or strength	Supports	All the Interactive elements are accessible through keyboard.
7.2.8 Usage with limited reach	Supports	Most of the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
7.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include visual features with flashing that could trigger seizures.

Criteria	Conformance Level	Remarks and Explanations
7.2.10 Usage with limited cognition, language or learning	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content. In addition, sequence of the focus is not proper in some pages.
7.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
6.1.1 Captioning playback	Not Applicable	
6.1.2 Captioning synchronization	Not Applicable	
6.1.3 Preservation of captioning	Not Applicable	
6.1.4 Captions characteristics	Not Applicable	
6.1.5 Spoken subtitles	Not Applicable	
6.2.1 Audio description playback	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.2.2 Audio description synchronization	Not Applicable	
6.2.3 Preservation of audio description	Not Applicable	
6.3 User controls for captions and audio description	Not Applicable	

Chapter 8: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

Chapter 10: [Non-web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	Not Applicable	
11.2.2 Software success criteria (closed functionality)	Not Applicable	
11.3 Interoperability with assistive technology	Not Applicable	
11.3.1 Closed functionality (informative)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.3.2 Accessibility services	Not Applicable	
11.3.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	
11.3.2.2 Platform accessibility service support for assistive technologies	Not Applicable	
11.5.2.3 Use of accessibility services	Not Applicable	
11.3.2.4 Assistive technology	Not Applicable	
11.3.2.5 Object information	Not Applicable	
11.3.2.6 Row, column, and headers	Not Applicable	
11.3.2.7 Values	Not Applicable	
11.3.2.8 Label relationships	Not Applicable	
11.3.2.9 Parent-child relationships	Not Applicable	
11.3.2.10 Text	Not Applicable	
11.3.2.11 List of available actions	Not Applicable	
11.3.2.12 Execution of available actions	Not Applicable	
11.3.2.13 Tracking of focus and selection attributes	Not Applicable	
11.3.2.14 Modification of focus and selection attributes	Not Applicable	
11.3.2.15 Change notification	Not Applicable	
11.3.2.16 Modifications of states and properties	Not Applicable	
11.3.2.17 Modifications of values and text	Not Applicable	
11.4 Documented accessibility usage	Not Applicable	
11.4.1 User control of accessibility features	Not Applicable	
11.4.2 No disruption of accessibility features	Not Applicable	
11.5 User preferences	Not Applicable	
11.6 Authoring tools	Not Applicable	
11.6.1 Content technology	Not Applicable	
11.6.2 Accessible content creation	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

Chapter [12: Documentation and Support Services](#)

Notes: The product does not offer support services and is therefore not subject to the requirements of this section.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The product does not offer relay or emergency service access and is therefore not subject to the requirements of this section.

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